

IVIG Manufacturer Toll Free Numbers

PPTA member companies are committed to producing life-saving therapies and making them available to all individuals who need them. Given recent reports regarding IVIG availability, PPTA and its member companies are providing a toll-free telephone number for treaters, which will enable them to inquire about specific brands of therapy for their patients. This toll-free service is geared to treaters because when an incoming call is routed, the company representative will need specific clinical information that only a physician can provide. In addition, once the manufacturer and physician are able to meet the patient's critical need, the physician must furnish details (such as their DEA number) in order for the therapy to be shipped.

PPTA understands that patients need information about their therapies. However, it is important to stress that manufacturers are limited in their contacts with patients due to federal regulations, such as the Health Insurance Portability and Accountability Act (HIPAA). We encourage patients to work with their treater to gain information and determine whether to contact the manufacturer of their preferred brand. Each individual company has toll-free numbers in place that coincide with that company's internal policies on the best way to make IVIG available. If you are an IVIG consumer, please have your treater make the call.

Baxter BioScience

Gammagard S/D
Gammagard
Liquid 10%
IVEEGAM EN IGIV
Polygam® S/D

800-423-2090
David Bond

Grifols USA

Flebogamma® 5%

800-421-0008
John Gross

Octapharma USA

Octagam®

866-766-4860

Talecris Biotherapeutics

Gamunex®

800-243-4153

CSL Behring

Carimune® NF
Gammar® -P I.V.

800-504-5434
Brian Kilmartin